



Susan B. Hitchcock
Vice President, Client Services
Executive Director, Women's Initiatives
Turknett Leadership Group

Susan Hitchcock joined Turknett Leadership Group in 1992. In addition to her client services role, she was named executive director of Turknett's Women's Initiatives in 2003 and created the Women in Leadership Seminar Series. Susan is also involved in research, writing, and speaking on the subject of women and leadership.

Before joining Turknett, Susan completed a 24-year career with BellSouth Corporation (now AT&T) where she held a variety of leadership positions of increasing responsibility. Her career spanned a broad range of line and staff functions including network operations, strategic planning, human factors, management assessment, technical training and executive support.

At the executive level, Susan specialized in internal and external communications. Working with the Network Executive Vice President and serving as a liaison for BellSouth International, she participated in over a hundred local, national and international telecommunications forums focusing on the future of broadband. Susan also directed support services for over 35,000 Network employees across a nine state region. These services included succession planning and leadership development.

A native of Franklin, Kentucky, Susan graduated with honor from Agnes Scott College in Decatur, Georgia, with a B.A. in Psychology. She also completed the Executive Development Program at Boston University's Leadership Institute. As a community volunteer, Susan has served as an adult literacy tutor, a teen mentor, a help line counselor, a fundraiser, and a member of the Governor's Committee on Post-Secondary Education. Supporting women's leadership, Susan has served on the following boards: Atlanta Women's Network (AWN), Georgia Executive Women's Network (GEWN), Board of Director's Network (BDN), and Possible Woman Foundation International (PWFI). Within these organizations, she has served on executive, scholarship and fundraising committees. In 2007, Susan was named as a Charter Board Member for the Georgia Women's Institute, and in 2008 joined the board for Literacy Volunteers of Atlanta. In March, 2009, she was elected vice president of the Atlanta chapter of CEO Netweavers, a national organization founded on the principles of servant leadership.

A special passion of Susan's is her "SHEroes" project, a resource dedicated to female leaders. She has interviewed dozens of women—inspirational role models in fields from A to Z—and has recorded their life and career stories along with their leadership insights. Some of these profiles are available at www.turknett.com/sectionR/women.html. Susan's other passion is being "Xanna" to four spirited grandchildren, 3 girls and a boy.

Previous Speaking Engagements

- Business and Professional Women's Annual Conference
- Atlanta Women's Network - Luncheon keynote
- Conf. Bd. of Canada, Ctr. of Excellence for Women's Advancement -Toronto

- Women's Legacy - Panelist, United Way of Metropolitan Atlanta
- Possible Woman Conference – Moderator / Women of Power and Vision Panel
- Nortel Women's Network
- Leadership Lab for Women Conference – Panel Moderator, Kennesaw State University
- Business America, Internet Talk Show “Launching Leaders” with Maureen Roe
- Women CIO's Annual Conference, Information Management Forum
- BellSouth Network Women's Forum and Management Conference
- Chamber of Commerce, Clarksville, TN – Keynote – Women's Business Forum
- BellSouth Marketing Conference - Career Management Strategies
- Jewish Professional Women's Network
- Prime Power Leadership Conference
- Agnes Scott College
- UPS – Women in Leadership - Strategic Life Planning
- UPS – Panel Moderator – Leading through Community Service
- GWI & GA Commission on Women Conference – West GA College - Keynote
- Kettering Executive Network - “Leadership Character in the Age of Scandal”
- Dunwoody Women's Club - Keynote
- United Way of Metropolitan Atlanta – Loaned Executive Training Program

About Turknett Leadership Group

Turknett Leadership Group is one of the oldest firms in the Southeast experienced in character-based leadership and organization development. Our professional staff includes licensed psychologists, organization development consultants, and seasoned business leaders – all of whom have years of experience coaching executives and high potential managers.

Using the Turknett Leadership Character Model™ as our principal guide – together with the latest in assessment tools and development techniques – we enable companies to select, develop, promote, retain, and engage the best performing, most ethical talent available. The ultimate measure of our success is your improved business and leadership performance.